

Workshop 1

Title

Facts from Figures with No Fear! Make the Library Performance Index (ILP) Your Friend

Coordinators

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Format

Hybrid (On Site and On Line)

Abstract

The libraries need easy and non-laborious tools for measuring the performance and impact of their libraries for evidence-based decision-making and to enhance their services for the benefit of their users and community.

The purpose of this workshop is to introduce an easy tool for processing data collected from several sources, such as library statistics and user surveys.

The participants can bring their own material or receive sample material from the chair of the workshop.

The workshop participants are recommended to have their own computer with Excel or another spreadsheet program (e.g. Open Office or Libre Office).

From the workshop, the participants will get a table of a spreadsheet program with ready-made calculation formulas. So, the participants can use the tool in their libraries also later, and they can freely test using different attributes to find the best indicators for their libraries.

Reference

Laitinen, M.A., Juntumaa, J.H. & Kirichenko, S. (2021): Towards the Multidimensional Measurement of Library Performance. User Experience Index. Qualitative and Quantitative Methods in Libraries (QQML).10(3):375-387. Available from: <http://www.qqml.net/index.php/qqml/article/view/727> [Open access - accessed 2023-11-29]