Conference Program

QQML2019
11th Qualitative and Quantitative Methods in Libraries International Conference
28-31 May 2019,
European University Institute, Florence, Italy

Tuesday, 28.5.2019

8.00-09.30 Registration

09.30- 10.15 Opening Ceremony

Room 1 PS1
10.15- 11.00 Plenary Session
Chair: Carlotta Alpigiano
Speaker: Sohair Wastawy
Title: The Challenge of Imagining a New National Library

11.00- 11.30 Coffee Break

Tuesday, 28.5.2019		SCS1 Special and Contributed Sessions		
Room 1 11.30-13.30	**Room 2** 11.30-13.30	**Room 3** 11.30-13.30	**Room 4** 11.30-13.30	**Room 5** 11.30-13.30
Data Science, Machine Learning & Knowledge Organization: new technology based tools in libraries and organizations **Chair: Beatriz Valadares Cendón**	**Scholarly Communication: Challenges and Dynamics** **Chair: Lutishoor Salisbury**	**Use of Qualitative and Quantitative Methodologies I** **Chair: Annelie Janred**	**Change patterns: School Libraries** **Chair: Merilyn Brisset**	**1st Workshop WS1** **Bertil F. Dorch, Lotta Svantesson, Pep Torn, Charlotte Wien** Library strategies: evidence for going forward?
Renato Rocha Souza Data Science: A New Field and a Curriculum	**William H. Weare, Jr.** Research and Publication Practices of Social Science Faculty: A Narrative Inquiry	**Markku A. Laitinen** Fix, Develop, Keep! Net Promoter Score as a Tool for Improving Customer Experience	**Deise Jesus and Ana Novo** School Libraries and Makerspaces – A Metric Research	
Mauricio B. Almeida, Benildes C. Maculan, Eduardo F. Ribeiro Ontologies and Classification: The Unavoidable Interplay Between Human Reasoning and Machine Reasoning	**Ming Wu** Using Quantitative Analysis to Explore the Journal Collection Needs for Researchers of New Developing Field: A Case Study of Printed Electronics Field	**Szu-chia Lo** Project-Based Learning in an Advanced Library and Information Science Course	**Mutsumi Oohira, Rei Iwasaki, and Tetsuya Kubota** On the Introduction of AI and Robots into the Operation of School Libraries	

Renata Maria Abrantes Baracho Information Systems Applications in Smart Cities, Smart Buildings and Smart Life	**Francesca Bonadei** Springer Nature and iversity	**Petra Düren, Markku A. Laitinen, Ane Landoy, Angela Repanovici** Experiences Using National Statistics while doing Research in 22 Libraries in Five Countries	**Laura Pasquini, Barbara Schultz-Jones** Causality of School Libraries and Student Success: Literature Review Using the Mixed Research Synthesis Method
Fernanda Gomes Almeida e Beatriz Valadares Cendón Library Support for Research Data Management: A Taxonomy of Services	**Emilie Barthet, Jean-Luc De Ochandiano** Co-building Open Science: Portrait of the University Library as a Publisher	**Vicky Duncan and Samuel Schultz** Lessons Learned from a Library Based Photovoice Project	**Barbara Schultz-Jones and Cynthia Ledbetter** Evaluating the School Library Learning Environment
Ricardo Rodrigues Barbosa, Maria das Graças Murici Information Management and Digital Transformation: Uses and Impacts of New Technologies	**Christos Skiadas** The International Spread of the Brown-Proschan Model for Imperfect Repair	**Lisa M. Frehill** Library Data in the United States	**Denice Adkins, Beth Brendler, Melissa Maras, & Kerry Townsend** Rural School Libraries Anchoring Community Mental Health Literacy
Luiz Carlos Felipe de Oliveira e Beatriz Valadares Cendón Big Data in	**Bogătean Alina Ioana** Theoretical and Practical Approaches on International Exchange of	**Lucy Santos Green** The Case for Bounding and Within-Case Sampling in Exploratory	**Debora Radolović** School Libraries in National Minority Schools

Information Science Literature	Publications. Study of Case: Lucian Blaga Central University Library of Cluj-Napoca, Romani	Case Study Methodology with Children and Youth Participants		

13.30- 14.30 Lunch

Tuesday, 28.5.2019		SCS2 Special and Contributed Sessions		
Room 1 14.30-16.30	Room 2 14.30-16.30	Room 3 14.30-16.30	Room 4 14.30-16.30	Room 5 14.30-16.30
Partnerships and Collaborations for Improving Access to Healthcare Information Chair: Octavia-Luciana Madge & Neil Pakenham-Walsh	**Change patterns: Academic Libraries Chair: William H. Weare, Jr.**	**Use of Qualitative and Quantitative Methodologies II Chair: Adeline Lee**	**Open Access and Supporting Tools Chair: Christos Skiadas**	**2nd Workshop Session WS2** **Margaret J. Foster, Thomas D. Halling, Susan Goodwin** Research opportunities in systematic review methods: a menu of methods
Neil Pakenham-Walsh, Octavia-Luciana Madge and Geoff Royston Empowering People with Essential Healthcare Information: A Prerequisite for the Global Sustainable Development Goal on Universal Health Coverage	**Ane Landøy, Natalia Cheradi, Angela Repanovici, Silvia Ghinculova** A Three-phased Investigation in "Reference Librarians" in Academic Libraries in Republic of Moldova	**Emina Cano Tomic and Ljubica Ljubišić** Overview of the Growth and Development of Services Provided by Virtual Library of Serbia Network and its Impact on Collection of Library Statistical Data in Serbia	**Keita Tsuji** Statistics on Directory of Open Access Books	

Anne Madden Ever Tried. Ever Failed…." – A Health Literacy Case Study and Evidence Review	**Nuria Balagué Mola, Jarmo Saarti** Comparing the Risk Management Approaches at Two European Academic Libraries	**Mohd Faizal Hamzah, Mohamad Noorman Masrek** Development of an Individual Work Performance and Work Design Questionnaire	**Laura Mesotten, Demmy Verbeke** Towards a Fair Approach to Scholarly Publishing: The KU Leuven Fund for Fair Open Access	
Phil Segall Royal College of Nursing Regional Contacts Outreach Project	**Olga Einasto** Academic Library: Human Touch in High Tech	**Diane Mizrachi, Sharon Shafer, Dana Peterman, Todd Grappone** Promoting a Culture of Assessment throughout the UCLA Library Organization	**Tatev Zargaryan, Ane Landoy, Angela Repanovici** Developing a Sustainable Platform for Open Access Publishing in Armenia	
Annelie Janred Access to Information and Information Services for the Users of the Sahlgrenska Academy (Medical Faculty) at the University of Gothenburg - Reorganization During 10 years	**Mikael Reberg** Exploring the Possibilities with Shared Spreadsheets in Gathering and Analyzing Information on the Usage of Study Rooms in a University Library	**Chiara Faggiolani, Anna Galluzzi** Storytelling about the Italian Public Libraries. Considerations about Method and Emerging Research Patterns	**Christie A. Wiley** Perspectives of OA and Cancer Researchers: Analysis of Selected Publications	
Octavia-Luciana Madge and Simona Maria Antonescu The Evolution of LIS Higher Education in Romania	**Siti Mawarni Salim, Mohd Faizal Hamzah, Ilina Syazwani** Inclusive Academic Library: From the Perspective of Students	**Diane Mizrachi, Alicia Salaz** Beyond the Surveys: Qualitative Analysis from the Academic Reading Format International	**Fausta Kepaliene** Systemizing Factors Influencing Scholars Open Access Publishing Behavior: Theory of Planned Behavior	

	and Staff with Disabilities in Malaysia	Study (ARFIS)	Approach	
	María del Socorro Encinas Grijalva, Juan Carlos Marcos Recio, Dora Yéssica Caudillo Ruiz, Rubén Federico Martínez Rocha Organizational Performance in University Libraries: A Comparative Study between Mexico and Spain	**Rita Radó** Digital document and collection analysis using qualitative and quantitative methods based on FAGDI- and library standards guidelines	**Martin Lhotak** ARCLib – Development of Open Source System for Long-term Preservation for Library Digital Collections	
		Sharon Shafer, Dana Peterman, Diane Mizrachi, Todd Grappone Data Lake: Promoting a Home-Grown Mega-Tool for the Assessment Lifecycle		

End of the 1st Day

QQML2019
11th Qualitative and Quantitative Methods in Libraries International Conference
28-31 May 2019,
European University Institute, Florence, Italy

Wednesday, 29.5.2019

All day registration

Wednesday, 29.5.2019		SCS3 Special and Contributed Sessions		
Room 1 9.00-10.30	Room 2 9.00-10.30	Room 3 9.00-10.30	Room 4 9.00-10.30	Room 5 9.00-10.30
Linking research and practice: the synergies and their relevance to practice, policy and academia I Chair: Maria Musoke	The Synergies and their Impact Chair: Octavia-Luciana Madge	Change patterns: Public Libraries Chair: Antonis Mourikis	The Added Value of Library services I Chair: Jean Clenney	3nd Workshop: WS3 Marilyn M. Brissett Writing for Wellness: Healing After Natural Disasters
Katri Rintamaki From Teachers to Students: Digital Literacy Course for University Teachers	Hilary Bussell Breaking Boundaries: Academic Libraries and Interdisciplinarity in the Big Ten Academic Alliance	Jasmina Ninkov Social Impact of Libraries. Let's Nurture the Language -How Public Libraries Can Play the Vital Role in Language Campagne	Leah P. Cannon, Brianne Dosch, Hannah Gunderman Preparing, Not Repairing: A Case Study and Best Practices in Proactive Link	

			Management
Angela P. Branyon Interviewing Documents for Research: Prospecting for Information and Making Connections	**Tatiana Bryant and Jonathan Cain** Best Practices for Library and Nonprofit Partnerships	**Jana De Brauwere** Making Public Libraries Safe Places for All	**Marian Ramos-Eclevia, Minette R. Vinzon, Yugosto A. Balbas, Rizalyn V. Janio** Creative Ways of Demonstrating Your Value Using a Library Dashboard
Ellen Safley Taking Risks - Moving from the Traditional while Partnering for Student Success	**Ivona Olariu** Eastern European Experiences with Consortia of Universities, Research Institutes and Libraries: Romanian Chapter	**Yuhiro Mizunuma, Kazuki Sato, Fumiaki Miyazaki, and Keita Tsuji** YouTube Videos Produced by U.S. Public Libraries: Analysing Popularity and Factors that Increase Views	**Michele A. L. Villagran** A Study of the Cultural Intelligence of Special Libraries: Phase 1
América Silva, Ana Novo ICT Promoting the Educational Success of Students with Special Educational Needs (SEN)	**Alexandra Trianti, Iro Tzormbatzaki, Ageliki Oikonomou, Anthi Katsirikou** Lessons Learned from the Greek University Consortia and Synergies: The Impact on the Research and Science	**Ladislava Zbiejczuk Suchá, Roman Novotný** Social Innovations in Libraries: The Deep Dive into Barriers and Motivations	**Jiří Kratochvíl and Lukáš Plch** Checking Adherence to the Principles of Transparency and Best Practice in Scholarly Journals as a Library Service

		Wednesday, 29.5.2019 Room 1 10.30-11.00 Poster Session Brief presentation of the Posters Chair: Ageliki Oikonomou		
		11.00- 11.30 Coffee Break		
Wednesday, 29.5.2019			SCS4 Special and Contributed Sessions	
Room 1 11.30- 13.30	Room 2 11.30- 13.30	Room 3 11.30- 12.30 SCS4A	Room 4 11.30- 13.30	Room 5 11.30- 13.30
Metrics: Bibliometrics, Scientometrics, Webometrics and Altmetrics **Chair: Teresa S. Welsh**	**Digital Repositories Digital Libraries** **Chair: Qiang Jin**	**User Satisfaction** **Chair: Marina Rachitskiy**	**Human Resources and development in Libraries I** **Chair: Diane Mizrachi**	**Intangible Assets: theory and practice** **Chair: Katri Rintamaki**
Teresa S. Welsh What Makes a Great Leader? A Bibliometric Analysis of Leadership Theory and Practice in LIS Literature	**Qiang Jin** Linked open data for library digital collections	**Adeline Lee and Brenda Gomez** Annual Tracking of User Satisfaction with Library Services through a Customer Satisfaction Index	**Tsai-yu Hsieh, Szu-chia Lo** Librarian Image in Media and Real World	**Rosario Arquero-Avilés, Brenda Siso-Calvo, Gonzalo Marco-Cuenca and Silvia Cobo-Serrano** Musical Documentary Heritage in Spanish Defense Central Library: A Project of Online Exhibition for its Dissemination

Lutishoor Salisbury Showcasing Relevance by Measuring Scholarly Impact of Research at the Personal or Departmental level	**Luiza Baptista Melo,Tatiana Sanches, Patrícia Torres** Institutional Repository and Academic Social Network: A Case Study at the University of Lisbon	**Brenda Gomez and Adeline Lee** Making Sense of Customer Satisfaction Data: Communicating Effectively to Senior Management and Library Operations Staff Through Visualization Dashboards	**Milena Kostić, Šejla Džidić and Aleksandar Jerkov** A 21st-century Librarian – an Omnipotent Advocate of the Modern Age (delivered by Marija Bulatovic)	**W. Punyawardena** National Heritage and Retrospective National Bibliography Activities in Sri Lanka (video)
Vandy Pacetti-Donelson Identification of the Nature of Scientific Specialties in Conference Proceedings	**Norma Aida Manzanera Silva and Hugo Alberto Guadarrama Sánchez** MiCISAN, Institutional Repository. A Collaborative Project in the Context of Open Science	**Room 3** **12.30- 13.30** **SCS4B**	**Maha Kumaran** A qualitative survey of Canadian academic librarians on diversity and leadership	**Raid Suleiman** Digitizing National Records of Jordan: Reality and Challenges
Aleksandar Jerkov, Vera Petrovic, Jelena Smailagic Bibliometric Analysis of the Journal Annals of the Faculty of Philology (1961-2000)	**Mirosław Górny and Artur Wierzbicki** Methods of Computing Reader Numbers in a Digital Library	**Experimental Data Analysis Applied in Library and Information Sciences Chair: Veslava Osinska**	**Yelena Luckert and Gary White** Future of Subject Librarianship: Using Assessment Data to Guide the Continuing Education and Professional Development of Subject Liaison Librarians	**Eleni Mammas** Researchers and Archival Institutions: methods, regulations and policies in the archival research
Jean Clenney A Bibliometric Analysis of Business Literature	**Thembani Malapela and Zanele Hadebe** The Status of the	**Veslava Osinska, Grzegorz Osinski** Eye-tracking Experiment	**Agnes Namaganda** Continuing Professional Development in Ugandan	**Emmanuela Carbé** First Steps in Building the Eurasian Latin Archive

Regarding Diversity, Inclusion, and Gender	Electronic Thesis and Dissertations (ETDs) Outputs amongst the Institutional Repositories in South African Universities	Using Book Covers. Visual Data Analysis in Reference to Mind Space Mapping	Public University Libraries: A Survey	
Rafael Repiso, Christian Gumpenberger, Martin Wieland & Juan Gorraiz Journal Impact Measures in the Humanities: A Blessing or A Curse?	**Nicole Kong, Nina Collins** Understanding the Impact of an Institutional Repository – A Big Data Mining and Visualization Project	**Adam Szalach** The Study of Readability of Bibliographical Styles in Digital Environment Using Eye-tracking	**Maryam Langari Moghadam, Mosayyeb Samanian** Investigate the Relationship between Knowledge Management and Organizational Commitment among Staff of Khaje Nasir Toosi University of Technology	**Angeliki Garoufali, Eleni Ntrogouli, Vasileios Batalas** The Physical Library Space as a "Third Place" for Socialization and Collaborative Learning in the New Digital Era (video)

13.30- 14.30 Lunch

14.45 -19.00 Half Day Excursion

End of the 2nd Day

QQML2019
11th Qualitative and Quantitative Methods in Libraries International Conference
28-31 May 2019,
European University Institute, Florence, Italy

Thursday, 30.5.2019

All day Registration

Thursday, 30.5.2019		SCS5 Special and Contributed Sessions		
Room1 9.00-11.00	Room 2 9.00-11.00	Room 3 9.00-11.00	Room 4 9.00-11.00	Room 5 9.00-10.30
The Attitude of the Users I Chair: Cristina Pattuelli	**Health Information Services Chair: Helena Bouzková**	**Information Literacies I Chair: Kathy Rosa**	**Technologies as Services in Libraries Chair: Jarmo Saarti**	**Plamen Miltenoff** Quo Vadis eXtended Reality (XR) in Academic Libraries
Angela Repanovici, Gordana Latinovic-Rauski Information-seeking Behavior of Engineering and Basic Science Students: Implications for Library Services	**Giuse Ardita, Franco Toni** Health Librarians on the Move: A Multifaceted Initiative to Guide Researchers Out of the Maze	**Qianxiu Liu** Motivation, Self-efficacy and Perception of Graduate Students on Information Literacy Courses	**Arja Mäntykangas** Digital Deep Dives into Swedish Municipal Libraries: A Case Description	

Ross J. Todd Young People's Conceptions and Practices of Digital Safety: An Approach to Measurement	**William H. Mischo, Mary C. Schlembach, and Elisandro Cabada** Visualizing the Scholarly Impact of Medical Education Researchers	**Clarence Maybee, Michael Flierl** Informed Learning Design: A Tool for Integrating Information Literacy into Disciplinary Curricula	**Tomas Foltyn** IN-PROVE: The Software Development for the Effective Digitization and Long-term Preservation of the Modern Library Collections	
Minna Niemi-Grundström Customer Value as a Key Concept for Enhancing the Customer Insight in Academic Library	**T. Derek Halling, Margaret Foster, Susan Goodwin** Systematic Reviews: Fast Track to Service Delivery	**Jade Geary** How Effective are Credit-bearing Information Literacy courses? A Pre-test and Post-test Shows the Potential Grown from these Courses	**Efstratios Grammenis and Antonios Mourikis** Migrating from Integrated Library Systems to Library Services Platforms: An Exploratory Qualitative Study for the Implications on Academic Libraries' Workflows	
Claudia McGivney A Complex Proposal: Meeting Information Needs in an Academic Library Through Consultations and a Single Service Model	**Yao Zhang, Shan Qiao, Xiaoming Li, Zhiyong Shen, Weigui Guo** Using Mobile Phones to Enhance HIV Prevention Knowledge among Village Doctors in Developing Regions: A Study in Guangxi, China	**Susan Gardner Archambault** Brick by Brick: Building a Local Information Literacy Test	**Liu Yu, Lu Ying , Yang Zhiping, Xu Wenjuan, Fang Shu** Research on Development Strategy of China's Technology Transfer Based on SWOT-QSPM Model	
Hajime Naka Exploring Hikikomori's Information Needs in Japanese Context:	**Helena Bouzková, Eva Lesenková, Richard Papík, Kateřina Žďárská** Lifelong Learning of the	**Tatiana Sanches, Maria Manuel Borges** New Data on Knowledge and Application of	**Judith Mavodza** Research Data Management: A Review of UAE Academic Library	

Applying a Narrative Inquiry Approach with Their Dialogue	Profession of Librarian and Information Professional in Health Care in the Czech Republic	Information Literacy Framework in Higher Education Libraries: Results of a Questionnaire Survey to Portuguese Librarians	Experience	
Melita Ambrožič, Anja Mlakar, Eva Potisek, Marjetka Sluga and Damjana Vovk Library Space through Users' Eyes: A Qualitative Research Conducted by the National and University Library, Ljubljana (Slovenia)	**Tatyana V. Kaigorodova, Dilyara A. Synyakova, Irina A. Kryukova, Ekaterina I. Zimina** Analysis of Citation of World Health Organization Materials in the Russian Medical Journals	**Britanie Wentzell** Embedded in a 4th year Business Course	**Khalsa AL-Barashdi** Nowadays, Social media became a reality by influencing all aspects of our daily life	

11.00- 11.30 Coffee Break

Thursday, 30.5.2019		**SCS6 Special and Contributed Sessions**		
Room1 11.30-13.30	Room 2 11.30-13.30	Room 3 11.30-13.30	Room 4 11.30-13.30	Room 5 11.30-13.30
Content Analysis Applications Chair: Antonis Mourikis	**The Social Impact of library services Chair: Christie Ann Wiley**	**Information Literacies II Chair: Luiza Baptista**	**The Effect of Library services on Research Chair: Iro Tzormbatzaki**	**4th Workshop WS4 María Guadalupe**

Benjamin Aldred Mapping the Inside of a Collection: ArcGIS as Content Analysis Tool	**Godwin Nwachukwu Arua (CLN)** Developing an Informed, Educated and Empowered Citizenry; The Role of Libraries, Librarians and Educators	**Mengjie Zou, Joanna Hare** Assessing the Information Literacy Instruction Needs of Master Students in a Sino-American University	**Madeleine Sturma** Reading Between the Lines	**Venteño Jaramillo, Estefanía Cabrera Jaimes, Víctor Hugo Franco Serrano** The seven virtues of the librarian services: an application in virtual reality
Paul Moffett and William H. Weare, Jr. Exploring Service Philosophy Statements Using Qualitative Content Analysis	**Raphaëlle Bats, Marie D. Martel** Libraries and Social Justice: From Impacts to Ethics of Care	**Kim De Roo, Inge Discart, Krizia Tuand, Veerle Tuerlinckx** Information Literacy @ KU Leuven University Libraries	**Brenda Siso-Calvo, Rosario Arquero-Avilés, Gonzalo Marco-Cuenca, Silvia Cobo-Serrano** The Role of Spanish Academic Libraries for the Digital Dissemination of Research	
Sarah Ann Adams, Mary Mann Jones, Rose Gold, Ilaria Della Monica, M. Cristina Pattuelli Documents as Data: Harvesting Knowledge from Textual Resources with DADAlytics	**Ana Dubnjakovic** Secondary Data for Librarians: benefits and challenges	**Carmela Bongiovanni** Teaching Music Bibliography and Information Literacy: A New Challenge for Italian Music Librarians	**Petruša Miholič** Importance of Students' Awareness of the Need for Information Literacy to Avoid Plagiarism	
Kathy Rosa A Content Analysis of Academic Library Job Advertisements	**Valerie Scott** The British School at Rome Library: Challenges and Opportunities	**Rajesh Singh, Shailendra Kumar** Measuring Information Literacy Core Competency of Social	**Nicole Kong** Librarian as a Collaborator in Supporting Spatial Humanities Research	

		Science Researchers in National Capital Region, India	Projects	
Britt Omstedt What is Plagiarism? Do Academic Teachers and Librarians Agree? An Investigation to Shape a Basis for Discussion to Promote Concerted Efforts in Helping Students to Better Academic Practice at One Swedish University	**Kazuyuki Sunaga** The Impact of Library Services on Local Community: The Case Study of Areas Adjacent to US Military Facilities	**Marina Rachitskiy, Leslie van der Leer & Helena Hollis** Introducing the Open Test of Information Literacy (OTIL): A Flexible Test for Different Information Contexts	**Anna Cajthamlova, Tomas Foltyn** The Management and Long-term Preservation of Modern Book Collections - The Cooperative System in the Czech Republic	
Aikaterini Yannoukakou and Kyriaki Balta General Data Protection Regulation and Libraries		**Godwin Nwachukwu Arua (CLN)** Information Literacies to Transform Society		

13.30- 14.30 Lunch

Thursday, 30.5.2019
Room 1 PS2
14.30-15.15 Plenary Session
Chair: Markku Laitinen
Speaker: Anna Maria Tammaro
Title: International Perspectives on Library and Information Science Research Methodology: Trends and Practices for the Profession

	Thursday, 30.5.2019 15.15-17.00 Poster Session PS1
1.	**21st Century Services: Lifelong Learning as a Common Factor for Libraries and Adult Education Centres** Leena Toivonen, Johanna Jokinen, Lene Graugaard- Jensen, Valeria Patregnani, Kylene Deangelis, Davide Frulla and Danuta Sadownik
2.	**Empowering Tomorrow's Librarians: A Model for Collaborative Mentorships Between Librarians and LIS Students** Brianne Dosch, Jordan Kaufman
3.	**Mobile Information Literacy: More Skills for Users of Information** Kamil Matula
4.	**Meeting abstracts as bibliographic indexed document type: a bibliometric investigation on the influence on citation metrics and their signal function as emerging research** Lucy Amez
5.	**An Ethnography of Student Behavior in Secluded and Open Spaces: Preliminary Findings and Implications for Library Space Planning** Natalie Bulick, Susan Fry
6.	**To Record the Speech or to Synthesise?** Marko Odak, Nikolaj Lazić, Aleksandar Stojanović
7.	**A Tale of Two Discovery and Citation Analysis Tools: A QQ Comparison of Web of Science and Scopus** Eric Hartnett and Simona Tabacaru
8.	**Phd Trainings in the University Library "Svetozar Marković"** Aleksandar Jerkov, Marija Bulatović, Vasilije Milnović
9.	**The University of the West Indies (UWI) Press E-Book Project: Opening up Pathways for Caribbean Scholars, Caribbean Diaspora and International Scholars** Colleen Johnson
10.	**Assessing the Impact of a Health Sciences Library: A Case Study in the University of Coimbra** Teresa Martins, Luiza Baptista Melo
11.	**Developing Information Literacy Skills In Arabic Language To Zayed University Community** Hanin Abueida, Samir Babiker and Shaimaa Sakr

12.	**Bibliometric Analysis of the Journal Annals of the Faculty of Philology (1961-2000)** Vera Petrovic, Jelena Smailagic

20.00 -24.00 Farewell Dinner
End of the 3rd Day

QQML2019
11th Qualitative and Quantitative Methods in Libraries International Conference
28-31 May 2019,
European University Institute, Florence, Italy

Friday, 31.5.2019

All day Registration

Friday, 31.5.2019		SCS7 Special and Contributed Sessions		
Room 1 9.00-10.30	Room 2 9.00-10.30	Room 3 9.00-10.30	Room 4 9.00-10.30	Room 5 9.00-10.30
Library and Information Science Chair: Jolanta Szulc	**Linking research and practice: the synergies and their relevance to practice, policy and academia II Chair: Maria Musoke**	**Human Resources and development in Libraries II Chair: Rafael Ibarra**	**Social Networks Chair: Tomas Foltyn**	**5th Workshop WS5** **Paul Nieuwenhuysen**
Godfrey Shaibu Ameh Emerging Challenges of University Libraries in Nigeria in the 21st Century	**Olga Lvovna Lavrik** Research Libraries in Digital Culture	**Pradeepa Wijetunge** Increasing Employability of HSS Graduates through Intervention to Improve their Information Skills	**Paul Gabriele Weston, Primo Baldini, Laura Pusterla** Long-term Preservation of a Web Resource: PAD Web Archiving	**Information Search & Discovery, Using an Image as Query**

Jolanta Szulc Publications on artificial intelligence in databases in the field of library and information science. Subjects and research problems	**Sarah Guay and Sue Reynolds** Round Two, What's New? Comparing Two Phases of UX Research at the University of Toronto Scarborough Library	**Claudia McGivney & Jennifer A. DeVito** Bridging the Gap: How Institutional Support Affects Librarians' Research Capacity	**George Giannakopoulos** Exploitation of Web Data Analytics for the Improvement of Academic Libraries Websites Visibility	
Nikolaj Lazić, Jadranka Lasić Lazić, Sonja Špiranec PhD Programme in Information and Communication Sciences at the University of Zagreb	**Ornella Russo** Teaching Information Competences in a Digital World for Future Professionals: Strategies and Methodologies to Support Research Librarians as Trainers in Scientific and Technical Information	**John Christopherson L.T. Fredeluces, Roselle S. Maestro, Marian Ramos-Eclevia, Carlos L. Eclevia Jr.** What Makes a Data Librarian?: An Analysis of Job Announcements and Job Descriptions for Data Librarian	**Stanka Jovičić and Bojan Kundačina** Library in the Media - Analysis of the Libraries' Representation in the Media	
Saeed Ullah Jan, Teresa S. Welsh Development of Libraries and Library Science Education in Peshawar-Khyber Pakhtunkhwa, Pakistan: A Historical Review	**Robert Stalone Buwule, Stephen Mutula** Transformation in University Libraries for Agricultural SMEs in Uganda: Harnessing Emerging Research and Innovation Information Opportunities	**Rhea Rowena U. Apolinario, Rizalyn V. Janio, and Marian Ramos Eclevia** What Makes Filipino Librarians Happy? Exploring Workplace Happiness of Young and Aging Librarians	**Alma Beatriz Rivera-Aguilera, Salvador Carrillo, Alfredo Cruz, María Concepción Herrera, Sergio Salazar-Robles, Gabriela Solano, Andrea Horcasitas** Invitations to interview on the role of the library in the undergraduate academic life: survey to select participants from	

			diverse origin through posters and digital social networks	
	Raphaëlle Bats, Benoît Epron, Christine Michel Designing New Services in Libraries: Rethink Consultation Workshop	**María Guadalupe Venteño Jaramillo, Martha Ibáñez Marmolejo, Eduardo Trujillo Sánchez, Estefanía Cabrera Jaimes, Ma. del Carmen Ramos, Víctor Hugo Franco Serrano, Javier Rodrigo Díaz Espinosa, Verónica Páez and Isabel Ávila** Innovation in Libraries: Virtual Reality and Training for Librarians at the UNAM (Universidad Nacional Autónoma de México)	**Miriam Linda Akeriwe** Implementing Web 2.0 in a Ghanaian academic library: The University for Development Studies' experience	

Room 1 PS3
10.30- 11.15
Plenary Session
Chair: Teresa Welsh
Speaker: Renato Rocha Souza
Title: Data Science: A New Field and a Curriculum Proposal

11.15- 12.00 Coffee Break

Friday, 31.5.2019		SCS8 Special and Contributed Sessions		
Room 1 **12.00-14.00**	**Room 2** **12.00-14.00**	**Room 3** **12.00-14.00**	**Room 4** **12.00-14.00**	**Room 5** **12.00-14.00**
Measuring Learning Outcomes of New Library Initiatives **Chair: Ane Landoy**	**The Attitude of the Users II** **Chair: Pradeepa Wijetunge**	**The Added Value of Library services II** **Chair: Petruša Miholič**		
Natalia Sokolova, Alexander Plemnek Russian Academic Libraries within the Information/Learning Commons System: The Case from Peter the Great St. Petersburg Polytechnic University	**Cristina Mancini, Annarita Barbaro, Monica Zedda** Connecting Puzzles' Pieces to Build an Action Plan for End User Education	**Luis Armando González, Adolfo Hernández and Teddy Alfaro** The Power of Proactive Information: A Prototype of Mobile Application for Bring the Value of Library Services to the Parliament		
Dora Yéssica Caudillo Ruiz, María del Socorro Encinas Grijalva, Rubén Federico Martínez Rocha, Juan Carlos Marcos Recio Experiential Learning: Visiting Libraries in	**Rafael Ibarra** Scaffolding Google: A Set of Training Cards	**Charilaos Lavranos, Petros Kostagiolas, Christina Vouvaki-Manousaki** Developing Creative "Spaces" in Libraries for Creative Tourism		

Southern California				
M. Nasiruddin Munshi & Nazmus Sakib An Empirical Study on E-learning in Higher Educational Institutions of Bangladesh	**Ari Haasio, Hajime Naka** The Impact of Cultural Differences on Information Needs of the Finnish and Japanese Hikikomori: A Comparative Study	**Caroline Ilako, Joyce Bukirwa M., Elena Maceviciute** Relevance of the spatial triad theory in (re) designing and planning of library spaces		
April L. Colosimo and Giovanna Badia From the Diaries of Lifelong Learners: Do They Enjoy the Information Seeking Process?	**Mai Põldaas** Is it Time to Move Out of the Comfort Zone? About Results of the Library Visitors and Non-visitors Study	**Nikolaos Koustas, Alexandros Koulouris, Konstantinos Kyprianos, Eftichia Vraimaki** Commercial Advertising in Greek Libraries: An Alternative Funding Strategy		
Vasiliki Kalliampakou, Ioanna Kalliampakou Quality and Qualitative control of E-Learning Purposes in Greek Universities		**Luis Claudio Borges and Gilda Olinto** Research methods and the librarian practice: The experience of a public library in the State of São Paulo, Brazil		
	Nkeiru A. Emezie, Scholastica A.J. Chukwu, Colette O. Onyebinama Library Internet Use and Demographic Characteristics of			

	Undergraduates in a Nigerian University: Uncovering the Areas of Need			

14.00-15.00 Lunch

Room 1
15.00-15.30
Members meeting and Closing Ceremony

End of the 4th Day

Saturday, 1.6.2019 – Full Day Excursion
The End of the Conference